

Software solutions

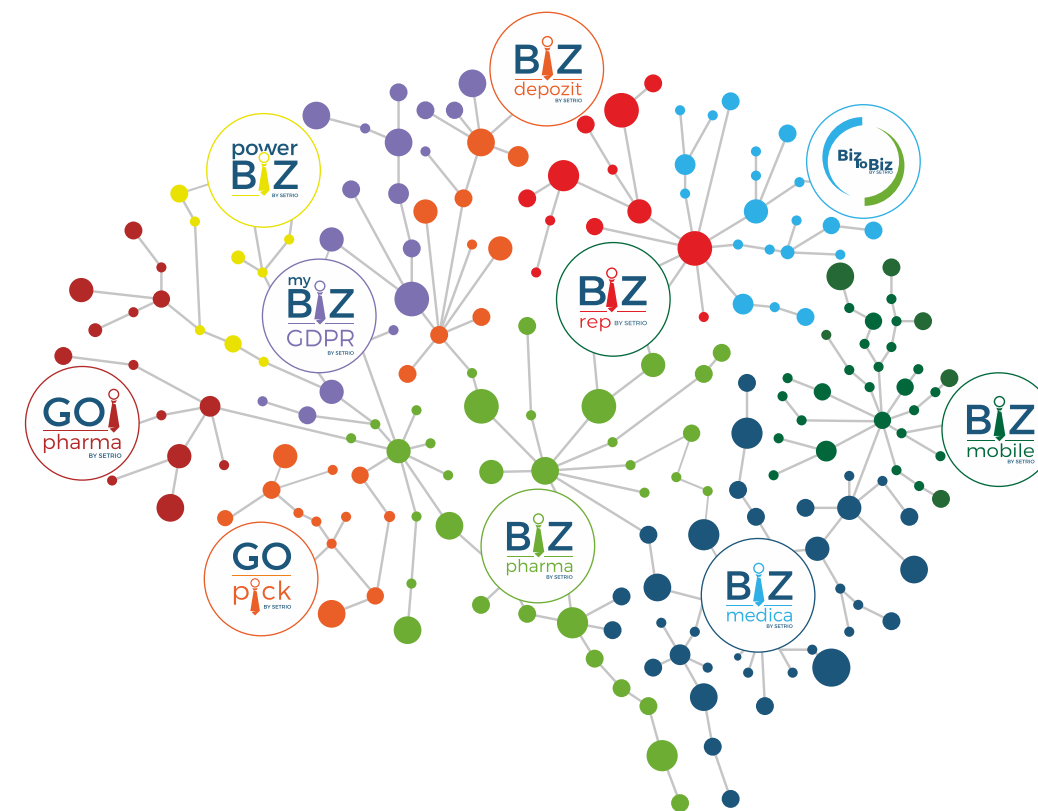
for healthcare and logistic professionals



www.setrio.ro



Representatives in all areas of the country.
Safe implementations.



SETRIO
we grow businesses through technology



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We grow businesses through technology



Welcome!

Content

This brochure briefly presents some of the functionalities of our solutions. We are always open to a detailed discussion about customizing the ideal solution that will make your activity more efficient, so we are waiting for you with a tasty cup of coffee at our headquarters or we'll come to visit you.

The Setrio history and the values that guide us	2-7
Our team and certifications	8-11
Clients and Partners	12-13
Solutions for pharmacies and pharmacy chains	14-21
Solutions for medical offices and clinics	22-25
Logistics solutions and ERP modules	26-35
The GoPharma Platform - online pharmaceutical ordering	36-37
Governmental Projects	38-39
GDPR documentation and know-how platform	40-41
Customized hardware solutions, cloud solutions and specialized services	42-46

We grow businesses through technology

We strongly believe that our clients' businesses can grow with the help of technology. It is a lengthy process that requires patience and consistency, and we are aware that we, at Setrio, need to bring innovation, expertise and perseverance into the game.



We put
all our knowledge
at your service

Setrio Story

We are an ambitious company, intensely involved in the digitalization of our clients' businesses. Since the beginning, in 2004 and until now, through the software solutions we have developed we have helped health professionals to increase efficiency and productivity in pharmacies, drug stores, medical offices and clinics.

Our software products result from a harmonious collaboration with customers by maintaining a permanent balance between the requests we receive, our knowledge and technical ideas. In a market which is mainly oriented towards import and adaptation of products, we have the courage to build integrated solutions, facilitating the work of our users and offering efficient analysis systems to the managers.

Businesses do not grow by magic, but we are guided by the belief that magic is possible when technology is at hand and accessible to those in the forefront of a business, those in the best position to identify its transformational features.

Setrio is more than just a series of tech and software solutions. Setrio is a growing community of people who have discovered the power of technology and have mobilized in this process of digital metamorphosis in order to lead their organizations towards transformation.

Our software and technical solutions were gradually built as a result of identifying the planning and organization needs on the market. At first we created BizPharma - a software solution for the pharma-retail area, and after a while BizMedica followed - a management software for family doctors' offices, specialists and for more complex flows in medical clinics.

As part of our vision is to serve the entire medical ecosystem, we have continued with B2B solutions in the area of pharma distributors: BizDepozit and GoPharma platform. We also responded to European legislative requests with a GDPR Documentation Platform and reporting modules in the European EMVS System (European Medicines Verification System). We are constantly connected to market dynamics, legislative changes, your requests and we have the ambition to continually develop ourselves.



Setrio Timeline

Setrio is born

founded by 2 ambitious entrepreneurs, former experienced managers for a large pharmaceutical distributor

Launch of BizMedica

medical software for managing the activity of family and specialty doctors

iPharma

the first electronic pharmaceutical ordering platform in Romania

Bizpharma receives a major upgrade

with the **pharmacy chain solution** that allows centralized management of multiple locations

BizToBiz

B2B Platform for Wholesale Distributors, Manufacturers, Dropshipping Suppliers

GoPharma

inspired from iPharma, GoPharma is a B2B platform for ONLINE orders and communication dedicated to all pharmacies, manufacturers and distributors in Romania

BizRep

the medical representatives APP design to optimize the workflow of the medical rep team

Introduction of Business Intelligence solutions

for Pharmacy and Clinic Chains, in partnership with Microsoft

BizMobile TMS - web solution for the management of routes, car park, distributor drivers, delivery notes, packages and the centralized reporting system

GoPick - Logistics picking solution for warehouses and retail stores

BizToBiz

the B2B Platform gets a new UX

2004

2005

2007

2010

2011

2012

2013

2014

2015

2016

2017

2018

2019

2020

BizPharma solution

is launched - 100% Romanian software solution for pharmacy management

BizMobile

solution for distribution drivers for receipts and delivery confirmations

Launch of BizDepozit

the complete solution for the automation of pharma warehouses and inventory management

Launch of the WebPharma

online reporting service

MFC Lab

application for physico-chemical microbiological analysis laboratories

BizMedica Clinic

software solution for exclusively private clinics and also those in relation to CNAS

Launch of the MyBiz

GDPR platform documentation and alignment with the rules of the European Union Regulation 2016/679

BizRep

the medical representatives APP gets a new UX

GoPharma

brings a new UX and new features to increase the efficiency of launching and tracking orders

SetrioCare

MVP launch for patient application



” Hello

Every time we designed a Setrio product, we thought about how technology may help you provide more qualitative services for a better price to your clients.

”

Marius Ciupercă

General Manager

Our best wishes to all!

I wish to thank especially those who have been supporting and encouraging Setrio for so many years, those who follow us from a distance and challenge us to be competitive. I wish to thank the team who maturely deals with every new attempt, day by day, and who makes it possible for this company to endure and to ascend.

It has been 16 years since we set the foundations of Setrio, perhaps many for some, few for others, but, like any parent, looking back at everything I have experienced all this time, I may declare myself proud and pleased with the knowledge that we have acquired, with our common evolution and with the friendships that we have established.

We remain 100% devoted to our clients, we will further conclude partnerships only for their benefit and we will respect our ethics and loyalty in the business environment with great care.



Mission

Our mission is to always find the optimal path, the know-how and the technological “weapon” to help our partner’s business grow.

Vision

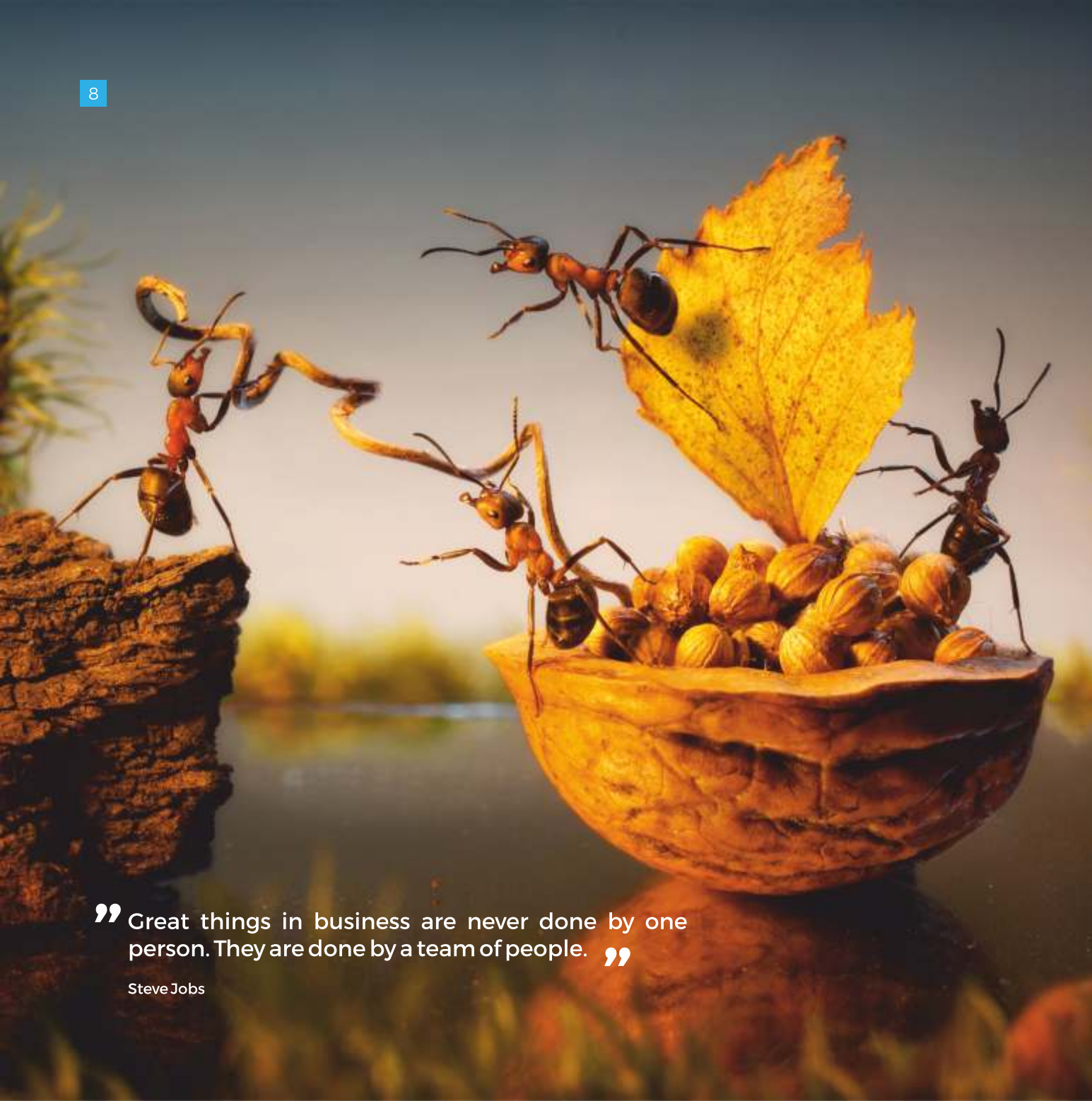
We are a company that produces working tools to render human and financial resources more efficient, and data is the basic material of our constructions. Our vision for the future starts from acknowledging that data is growing larger in volume and flowing from everything that happens, the same as the flow of a business, from the belief that organizations which capitalize their data with the aim to gain more perspective and to build intelligent processes will overcome those that do not follow this path. We want to be the first choice for health and logistics professionals from all over the world where our digital solutions may bring a competitive advantage.

Values

In our goal to empower businesses through technology we are guided by:

- **Friendship** - as the essence that defines a community of professionals united by the same values
- **Integrity** - because this community must be built on ethical fundamentals and on respected promises
- **Responsibility** - because we all need to take care of the future together
- **Courage** - to face the challenges of the market and to permanently rethink the status quo
- **Continuous development** - to remain curious and to share the know-how like a fuel of this community





” Great things in business are never done by one person. They are done by a team of people. ”

Steve Jobs

They are a part of our team



Alina Istrate
HR Manager
> 11 years at Setrio



Adrian Pavel
Executive Manager
> 12 years at Setrio



Cătălin Cojocaru
National Sales Manager
> 11 years at Setrio



Codrin Costan
Sales Manager
> 12 years at Setrio



Radu Atanasescu
Marketing Manager
> 3 years at Setrio



Silviu Covaci
Pharmacy Software Division
Manager
> 15 years at Setrio



Adrian Musescu
Pharmacy Software Division
Product Manager
> 12 years at Setrio



Lucian Preda
Logistics Software Division
Manager
> 11 years at Setrio



Mihail Stroe
Medical Software Division
Manager
> 14 years at Setrio



Sebastian Geantă
Medical Software Division
Product Manager
> 8 years at Setrio



Andrei Stefan
IT Services Manager
> 8 years at Setrio

Development Team Certifications



Relevant for Application Development

Skill ID: 480 - Programming in HTML5 with JavaScript and CSS3

Skill ID: 483 - Programming in C#

Skill ID: 486 - Developing ASP.NET MVC Web Applications

Skill ID: 487 - Developing Microsoft Azure and Web Services

Skill ID: 511 - TS: Windows Applications Development with Microsoft .NET Framework 4

Skill ID: 516 - TS: Accessing Data with Microsoft .NET Framework 4

Relevant for Data Analytics

Skill ID: 461 - Querying Microsoft SQL Server 2012/2014

Relevant for Data Platform

Skill ID: 761 - Querying Data with Transact-SQL

	
<p>Setrio is a Microsoft Gold Partner</p>	<p>Member of American Chamber of Commerce in Romania</p>
	
<p>Member of the Smart Alliance Romania Group</p>	<p>Malvas Partner in Ukraine</p>

We are constantly learning from our clients and partners

in order to provide quality services, successful partnerships and the willingness to accumulate know-how from the best in each field are required. For this reason we are looking for the superlative and we associate Setrio with brands and companies with whom we share the same line of values.



Windows licensed operating systems, Office application package



communication and hosting solutions in a secure data center

BizPharma

the software solution
for the efficient management
of operational flow in pharmacies

The EFFICIENCY translates itself in more TIME for your employees. It is necessary for them to focus on the PATIENT in order to offer them the right ADVICE and to LOYALIZE them.

- Manage stocks
- Monitor resources
- Create promotional campaigns
- Generate analysis reports
- Maximize productivity
- Motivate and guide employees
- Profile your customers
- Earn time
- Set up sales recommendation



Features

- Primary management for pharmacy workflow: commodity entry, stock management, drug delivery
- Managing contracts with authorities in the field
- Database configured locally or on a secure online server
- GDPR Compliance: security and data protection features
- Reports and exports of customized data
- Features for specific retail sale
- Primary accounting tools
- CNAS and SNVM reporting tools
- Possibility of specific adaptation for drugstore or veterinary pharmacy



pharmacists and
pharmacy assistants
users



pharmacy
chains



pharmacy
business
points

BizPharma Modules

speed up the operational efficiency



Associated recommendation



Profit Plus



Advertising campaigns



Invoice take-over



Goals and rewards



Cards and SMS

- Recommend remedies based on patient profile and history
- Stimulate sales with great profit margin
- Reward loyal patients
- Take inventory without closing the pharmacy
- Motivate employees by implementing a bonus system
- Reduce saling time by using visual indicators



BizPharma POS module

For your personal and employees safety we recommend that you encourage patients to make payments by phone or contactless card.

- It reduces the operating time of the tax receipt paid with the bank card
- It decreases the risk of mistakes when manually operating the payment on POS
- It eliminates the user and the accountan's operating time



Viewing stocks between business points Module

Especially created for pharmacies that do not use BizPharma Head Office. Communication between locations is done through a web service, the synchronization of information is done automatically and the data transfer is secured through access keys.

Online Pharmacy

Recent legislative changes in Romania allow the sale of OTC and online products.

Beside supplements, dermato-cosmetics and para-pharmaceuticals that could be sold and delivered directly to the client by courier, you are now able to add thousands of products to your online catalog, open a new client engagement channel, and maximize margins by product categories.

- Integration with BizPharma and loyalty cards for instant online advertising to current clients

- Implementation through an e-commerce platform on the specialized website or on the existing website of the pharmacy

- Integration between offline and online by displaying stocks in pharmacies and possibility to order online with delivery in the pharmacy



BizPharma Head Office

When your business needs global vision and centralized operational decisions

Centralized operational flow

- Centralized management of products, partners, and all associated information
- Possibility of centralized update (from the headquarters) of the information provided by national social security authorities - CNAS/CJAS
- Possibility of centralized management of price policies (set retail prices, purchase in the branch chain)
- Centralized management of advertising strategies and of sales increase in the form of advertising campaigns or loyalty cards
- Possibility to imposition or generation from headquarters to subsidiaries
- Advanced nomenclatures

Analysis and centralized decisions

- Centralized operational or management reports: data is stored centrally in a database
- Centralized reporting of data to County Insurance Houses in the form of borders
- Possibility of transferring stocks and supporting documents between managements
- Centralized management of assisted command requirements with the possibility of transfer between pharmacies and warehouse

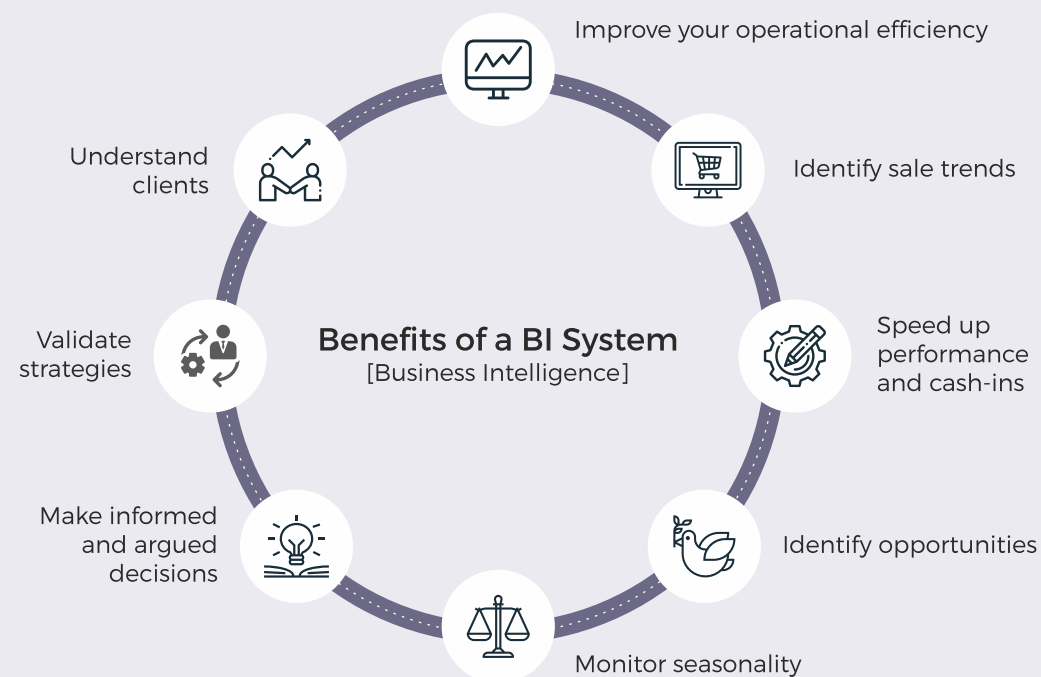
BizPharma HO

Probably the most advanced solution for pharmacy chain management

Power Biz

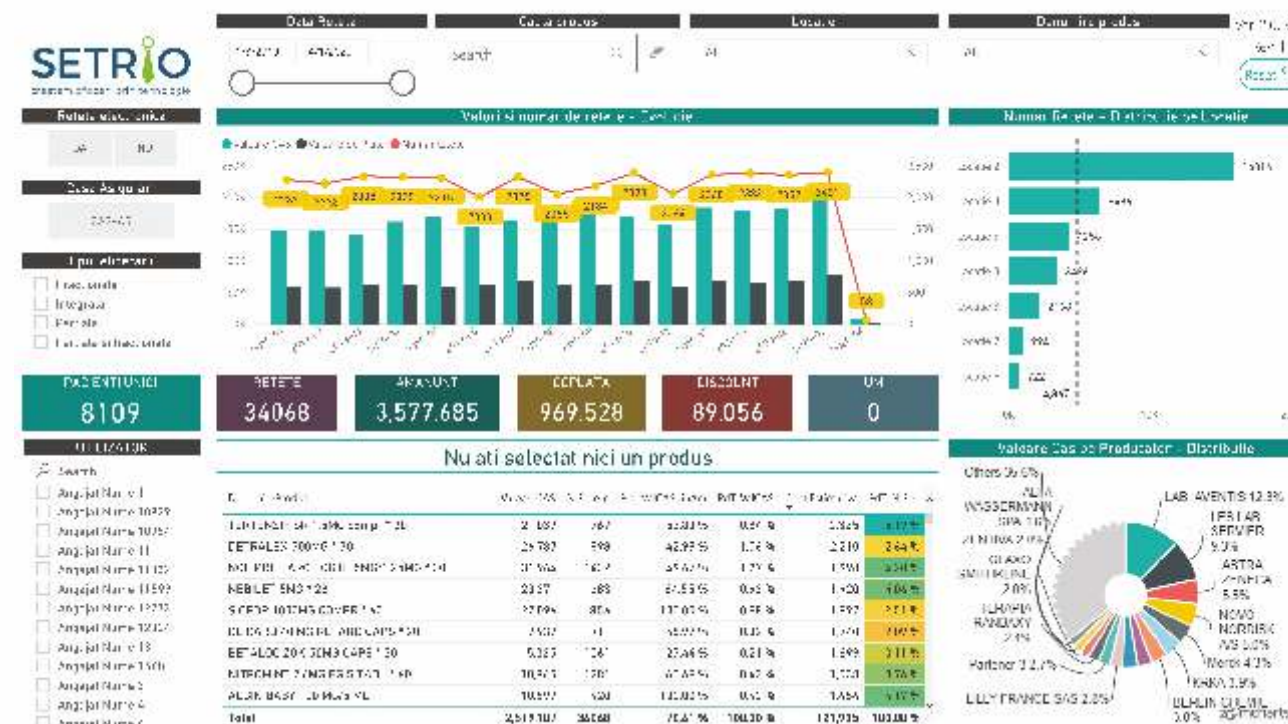
managerial analysis tool through Microsoft Power BI

Powerful information able to change the way the organization makes decisions



Power Biz combines all sale and purchase data available on BizPharma servers from your locations in order to provide an image over the relations with the providers, manufacturers, employees, and, last, but not least, the relations with the clients, as well as to identify the opportunities and points that need improvements in the retail chain.

The standard package of this application aims at the sensitive areas of your business. Every dashboard is meant to bring clarity in a key area. Beside the standard dashboard, you may configure, together with Setrio consultants, one or several personalized dashboards that would follow a certain flow typology of your business or monitor a certain major objective of the company.





BizMedica

software solution for optimizing the work of family medicine offices, specialized offices and medical clinics

A top management software also works as an insurance policy for the accuracy of monthly settlements, and it eliminates reporting errors to authorities.

Features

- Electronic records of patients' database in a single window
- Patient's chart and automatically populated examination register
- The complete range of medical forms required in the medical office and the possibility to add customized forms
- One working window for examination that follows the real flow of the office
- Mobile application for appointment planning
- Access to therapeutic protocols and package leaflets provided by the National Drug Authority
- Appointment mode
- Reporting to CNAS, DSP and RENV
- Service alerts and electronic prescriptions
- Management reports
- Data security and protection

Family Medicine

BizMedica MF includes the entire activity that is usually carried out in the medical office, and is an indispensable help in: making examinations and appointments, monitoring patient history, issuing and printing prescriptions, referral notes and leaves, real-time checking of the patient's insured category.

Specialized Medicine

BizMedica Specialists addresses to medical service providers:

- from the specialized ambulatory who have signed contracts with the local health security authority -CJAS
- of labor medicine
- of medical recovery in the clinic ambulatory
- of dental services with exclusively private practice

Home Care

BizMedica DOM for WEB is the solution dedicated to medical service providers that carry out their activity based on ING-type contracts signed with CJAS (related to SIUI DOM). It provides mobility to assistants in the field in carrying out daily services by real-time connection to the headquarters' database, and it provides increased control to the administrator.

BizMedica for clinics

software solution dedicated to specialized clinics that carry out their activity with exclusively private or mixt practice (private and upon contract signed with CJAS)

We know that productivity in your clinic is directly linked to patient-relation systems. An efficient management of your appointments may reduce your staff needs at the reception desk.

We are specialists in programming

The programming window is intuitive and provides the best visibility of the work schedule. The receipt bearing the appointment dates is printed by cash registers.

100% compatibility with SIUI, SIPE, RENV, DES, CEAS

Increased control of service validation status by access to the "Service Validation Status" window, by application closing and opening warnings, and by queuing for transmission for validation in case of SIUI server failures.



Modules to increase productivity in the clinic



Appointment Module from the clinic website

Access to an intelligent virtual reception desk, available 24/7 on the clinic website, synchronized with the BizMedica Clinic application.



Online Consultations

The module is integrated in BizMedica with the ZOOM platform.



Call Center Clinic

The service interconnects the BizMedica system with a digital telephone exchange (VOIP) that gives you total control over calls and attempts to call your clinic: premium perception in the minds of clients and no possible missed patients.



BizCalendar

Doctors and managers can track appointments in the BizCalendar app, available for both iOS and Android platforms.



Appointment waiting list

A big problem for clinics is the loss of time slot in case of appointment cancellation. We have found a system to reduce these losses and maximize the loading degree of the clinic.



Front Office

Billing and recording of collected analyzes for partner laboratories. Export of the laboratory investigation report for a certain period.



Patient satisfaction quiz

(on tablet, at the reception desk)
Define an unlimited number of quizzes to quickly measure the patient satisfaction degree. The results are displayed in real time in BizMedica.



SMS and E-mail module

Automatic transmission of informational SMS to patients - confirmation/reminders of the date and time of the appointment, necessary details to prepare the medical investigation.



Advertising and service package module

Setting simple advertising with a value or percentage discount at medical service level. Services may combine as patient-relevant healthcare packages.



Company Module

Quick management of the relation with the cooperating enterprises and with the private insurance companies. Specific features for Labor Medicine.



Management and BI reports

By monitoring reports and dashboards, you receive an overall vision over the financial resources, over the staff's activity and equipment use.



BizDepozit

software solution to optimize work flows from warehouses and automatic execution of reports to ANM (National Drug Agency) and MS (Ministry of Health)

- Optimize business flows by prioritizing resource allocation, and thus increase the transacted good flows.
- Customize clients' business policies and automatically check their status.
- Automatically generate invoices based on the collection order, according to transport and invoicing pre-setting regulated or requested by clients.

Connect with BizPharma HO

The integration with the BizPharma Head Office solution - dedicated to pharmacy chains - enables data replication processes between workstations, freight transfer between warehouses and pharmacies, as well as order submissions.

WMS

It allows transparency on the entire operational flow: checking incoming goods, marking differences, managing lots, depositing and collecting goods, organizing the warehouse on cells and optimizing their loading, reports on employee performance, operations history.

SNVM Reporting Module

Application that allows the performance of verification, commissioning or reporting operations in the National Medicines Verification System or in any other EMVO system for compliance with Delegated Regulation (EU) 2016/161 of the European Commission. It is compatible with BizDepozit and major ERP systems.

SFA (Sales Force Automation)

BizMobile Agent application for the sales force

It allows remote access to the data necessary to the sales agent in his daily activity (data concerning clients, sales, receipts, reports). It also allows the possibility to access the current offer and to take orders.

BizMobile TMS

Transport Management System

software developed to streamline and optimize the activity of carriers and freight distributors



Transport Management System incorporating 3 components:



BizMobile TMS

web application that presents the central node for the management of routes, car park, distributor drivers, delivery notes, packages and the centralized reporting system



BizMobile Distributor

a mobile application used by distributor drivers to manage their daily activity, to collect the money on receipts and to mark the delivered packages



BizMobile API

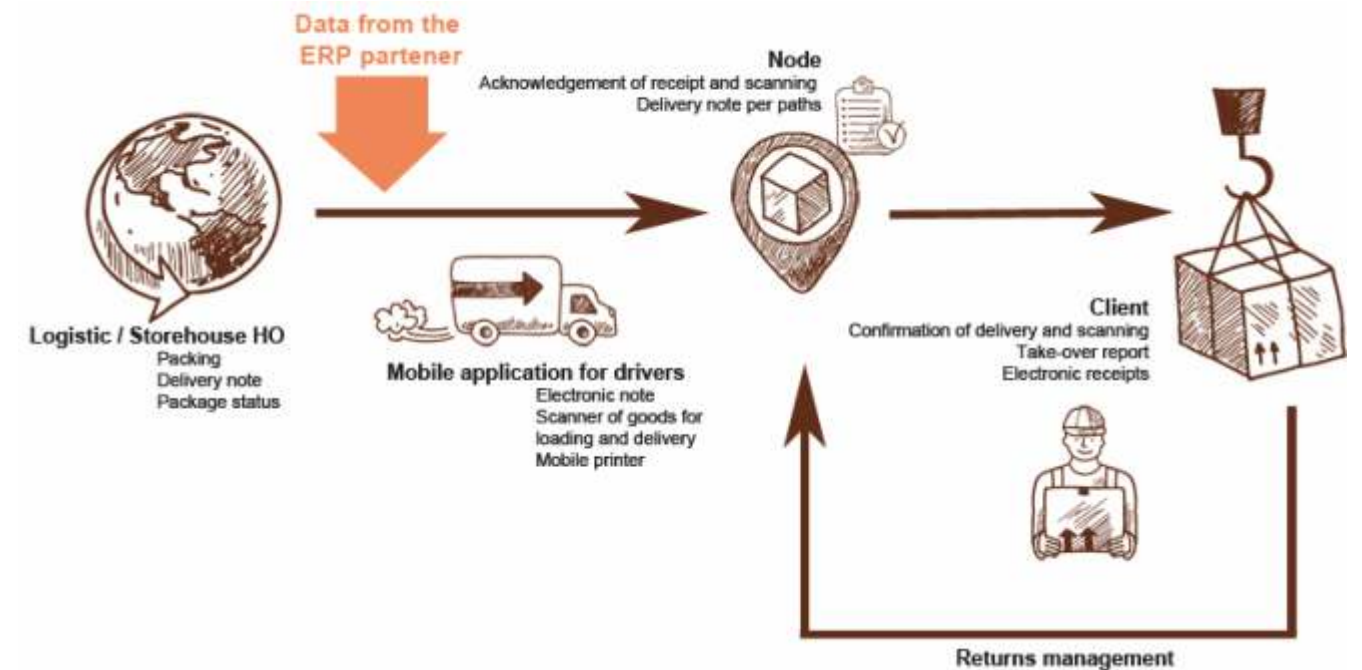
interface of connection with the management applications of the partners for which the goods are transported. It makes it possible to track the status of the packages to be delivered

A transport management system (TMS) is basically a board watch for a transport business: it helps companies move packages from origin to destination in an efficient, reliable and cost-effective manner. TMS provides the solution to manage the movement of goods in all modes (road, sea, air, rail, etc.) and it also includes intermodal movements. TMS processes include: freight transport from entry to exit from the chain, domestic or international, the use of the transport means owned by the company or by an external supplier that services are subcontracted to, the goods (packages) that vary in size, from small packages to industrial containers.

The carriers/shippers that implement a TMS solution compared to traditional transport management methods have better performance in terms of service level and transport cost, as well as low level of operating errors.

The first 5 aspects to consider for a long-term logistics strategy are:

1. maintain a high level of customer service
2. reduce costs, improve the efficiency and productivity in logistics operations
3. the ability to generate new business by attracting new clients
4. improve the use of company assets/resources
5. innovation



GoPick

the solution for digitizing the flows of collection and for validate or relocate goods from logistics warehouses or retail stores

The greater the complexity of the goods in your warehouse, the greater the need for digitization.

GoPick brings clarity and efficiency to the entire operating system and increases warehouse productivity by:

- reducing the processing time of a client order
- lowering the error rate for the teams of collectors and processors
- maximizing the accuracy of the scriptic stock vs. factual stock
- total transparency in the activity of the employees in the warehouse and the possibility to implement strategies to motivate them



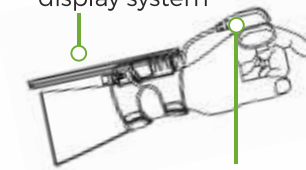
Fast. Efficient. 100% countable



Features

Once equipped with a GoPick digital scanner and a portable GoPick display system, a standard operator becomes a **SUPERPICKER**.

portable touchscreen display system



digital scanner

- Identify the collector by scanning his card and assigning him to a work area
- Scan the box or the collection order and upload the data to the mobile terminal
- Provide quick information about the line to be picked up immediately and to the next lines as well
- Waiting lines and yield of lines collected per hour/day/month
- Eliminate errors in the collection process and the need for paper reporting of data
- Prepare and eliminate overload peaks
- Eliminate dead times, allocate collectors to overloaded areas
- Send real-time audio messages from the application and from the Back Office to the operators
- 1D and 2D code scanning, possibility to report online to the authorities (OSMR)

BizRep

commercial or medical representative software and app that helps pharmaceutical companies to manage their sales team or medical representative teams efficiently



Based on two elements:



A mobile APP with friendly UX for reps



A web-based manager interface to coordinate and oversee the team activity

Benefits

for the team of representatives:

- Management of the REP team
- Transparency in planning and results
- The possibility of introducing bonus and motivation systems
- Easy reporting of field activity
- History of promotion and visits for the relationship with doctors
- Sample management
- Time management of the team directly from the mobile app



the mobile application can be integrated with a B2B ordering platform [BizToBiz or GoPharma] from where the REP can take orders, confirm discounts, complete customer or competition forms



Agent Demo

Agent

Acasă

Planificare vizite

Raport activitate

Fișa medic

Pontaj

Setări

Îeșire



BizToBiz

B2B platform for wholesale distributors, manufacturers, dropshipping suppliers



B2B ordering portal

BizToBiz makes the ordering process easy and efficient. Your partners and distributors can visit your B2B online store 24/7, place their orders within a few minutes, and easily keep track of their order status.



Aplicație mobilă pentru promotori

- Mobile CRM for promoters and commercial agents
- Program and report on planned visits
- Agent activity reports
- Promote products and distribute samples



Admin Dashboard

BizToBiz let's you manage your orders and set custom price lists for your customers



Grow & Strengthen your partner network

- Product training & news
- Product news
- Product online training (upload videos and files)
- Business education and strategy
- Add supporting documents (product manuals, certificates)



The secret of a successful B2B relationship is to bring as many elements of value into the partnership with your clients as possible. Digitizing the functional and operational area saves time for networking and strategy. Partners will appreciate the transparency and accessibility of a digital relationship.

GoPharma

our B2B platform for the pharma-retail channel

In a modern and efficient way, GoPharma directly connects in the online environment, distributors, manufacturers and pharmacies by facilitating the process of transmission and reception of orders of goods. Distributors and manufacturers access the platform to publish their offers, marketing campaigns and information that is of interest for clients and pharmacies issue online orders and track the status of deliveries.

Orders go digital!

Being available 24/7, the platform allows the management and setup of commercial policies, the tracking of orders and their status, the exchange of documents between manufacturer, distributor and pharmacies, building promotional packages and accessing product documentation and advanced reports.

> 2.050 registered pharmacies

meaning aprox. 4.850 working points

33 distributors

available for KA chains, of which 18 distributors available for all pharmacies

> 160.000 monthly exchanged documents

make the time of the pharmacy staff more efficient and eliminate operating errors

> 180.000 products

from the distributors' portfolio of which over 15.000 products in promotional campaigns





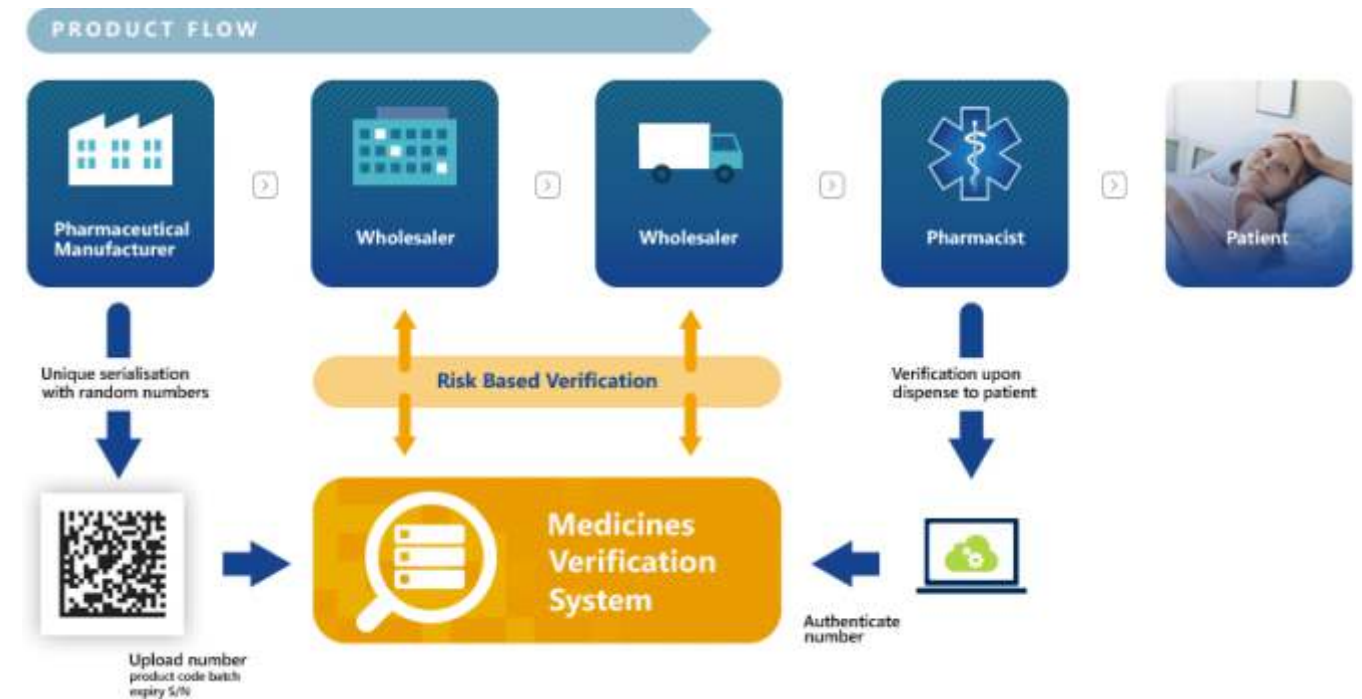
Governmental projects

Reporting movements of drug stocks and trade operations

Setrio builds integrated reporting systems that connect national authorities to distributors and retailers but also to regional authorities like European agencies. Example for the Romanian market: daily reporting of stocks and trade operations of medicinal products for human use in a national nomenclature of prices and authorized medicinal products placed on the market in Romania by wholesale distribution units of medicinal products, importers, authorized manufacturers and closed and open circuit pharmacies.

Alignment with the European EMVO reporting system

Setrio has also integration experience: our software communicates and facilitates data exchange between European agencies, local authorities and retailers. In Europe manufacturers are required to use a Data Matrix code, which incorporates a unique identifier (UI) and apply an anti-tampering device on the outer packaging of all medicines for each individual sales package. At the point of dispense the medicine will be scanned, checked and verified for authenticity against a national (or supranational) repository. If the UI on the pack matches the information in the repository, the pack is decommissioned and supplied to the patient. Otherwise, if there is a warning related to this pack, then the system will highlight this as an exceptional event and the package will not be supplied to the patient. An investigation needs to determine whether the pack has been falsified or not.



MyBiz GDPR

Online platform for compliance with GDPR exigencies in terms of documentation, procedures and good practice know-how

www.mybiz.eu

Accessible platform for: medical offices and clinics, pharmacies, warehouses, law offices, architectural offices, consulting firms, retail companies, real estate and travel agencies.



Effective personalized implementation

of GDPR standards that directly affect you in terms of documentation and good practices in your relation with employees, providers, cooperators and clients



Guided self-auditing and highlighting of risk areas

through smart online forms, check workflows that require specific attention for data protection



Generation and recording of documents

that are personalized in terms of GDPR, required by authorities, needed in the relation with employees, providers, cooperators and clients



Dedicated access to specialized legal consulting

Directly ask questions on data protection issues and manner of implementation, to the EU GDPR specialized legal consultant managing the platform



Periodical legislative update

The platform keeps you informed about the GDPR legislation and the legislative changes that impact your business



Invoicing Module

You issue invoices to clients directly from the platform, without having to use an additional software.

IT Services

In addition to software services, we are permanently trying to find the recipe for the best cost/performance balance of equipment. Our consultants have an experience of minimum 5 years in system configuration and are at your service with the best advice in order to enhance the efficiency of your hardware resources.

Dedicated Consultant

IT technical support services provided in addition to the standard Setrio services, required for reporting to authorities and for maintenance of the IT system.

Digital Certification

Complete documentation, submission, recording, installation and support services for digital certificates.

OSMR / SNVM consulting and implementation

SNVM account password management in production and testing environments. Monitoring and maintenance of the SNVM connector in production and testing environments.

OSMR module technical support for production and testing environments.

Backup in DataCenter

Provide databases and other types of information on dedicated and secured online servers

Hardware and software equipment

State of the art equipment, new and refurbished, covering the flow requirement working in offices, pharmacies and warehouses. The online store, shop.setrio.ro, lists the main products and services offered.

Microsoft Windows and Office services

Install and configure Windows operating systems and Microsoft Office packages. OneDrive online file storage and distribution up to 1TB. Online access for Word, OneNote, PowerPoint, Excel and Office 365 platforms.

Printing services

Give up problems with equipment and cartridges. Turn printing into one service with monthly subscription and benefit from full service assistance.

PROXY

Proximity IT Specialist

You have at your disposal an IT technician available for any hardware and software issues. The equipment is checked annually or on request, so that you can run your business smoothly and safely. Benefit from free remote interventions.

A malfunctioning IT equipment can damage a relationship that has been built up for years with patients or authorities, and can lead to lost productivity or data loss. At the request of healthcare professionals, we have created an IT support service through a national network of IT technicians specialized in the maintenance of digital infrastructure.



Area coverage,
continuity, safety



Monitoring and
technical advice



Correct budgeting
and transparency



Time economy,
fewer interruptions

Cloud and DataCenter hosting services

85 pharmaceutical chains

efficiently and securely manage their data on virtual servers and thus succeed in managing more efficiently their activity at their business points

In partnership with Orange, we provide Setrio clients a hosting solution in a secure data center. The solution allows for the replacement of the physical servers with a virtual server infrastructure, hosted in the Orange data centers of Bucharest and Cluj-Napoca, ideal for working with large databases that require increased security.

The solution eliminates the maintenance and storage costs associated with physical equipment and comes with several important advantages:

- data security and daily backup measures with data retention
- support with experienced providers, HP, Cisco and VMware
- high availability, 99.9% up-time

Administration Services



Windows Server Administration

Configuration and technical support services: Windows Server operating system administration, WEB service administration (IIS), Active Directory service admin, communication service administration



Microsoft Exchange

Administration of computer network, installation and configuration of computer network, installation of operating system and applications, installation of antivirus and devirusing of operating system, user access rights configuration, firewall systems



Administrare servere SQL

Database administration (periodic backup, database integrity, restoration), database and user access policies, configuration and monitoring of data replication between SQL servers, monitoring & troubleshooting of Microsoft SQL Server



Website development and online marketing services

We help you develop a presentation website for your company, an absolutely necessary business card in the new digital age

- Acquisition, configuration and hosting internet domain
- Creation of website sections and configuration of e-mail addresses
- Online appointments directly from the website
- Online marketing services, SEO, SEM, SMM
- Facebook and Google integration
- Security updates
- Newsletter configuration
- Simple branding [logo and motto]

www.setrio.ro

We digitize the infrastructure
for maximum resource efficiency